

Performance Vistas, Inc.

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Project Experience CURRENT



Technical Assistance in Performance Management for Victims of Crime (2004-'05 – 2006-'07) Tennessee Office of Criminal Justice Programs: Third of a multi-year project with TN OCJP. We are facilitating comprehensive strategic planning, program development, and outcome evaluation project components. Major deliverables include an online grant application system for VOCA, VAWA and Family Violence agencies; assistance with logic model designs for child advocacy and sexual assault programs; and a statewide, comprehensive program evaluation of over 125 victim services contracts in TN. This is a major effort.

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Technical Assistance in Performance Management for Byrne/Justice Assistance Grant Projects (2004-'05 – 2006-'07) Tennessee Office of Criminal Justice Programs: We are facilitating comprehensive strategic planning, program development, and outcome evaluation project components with the criminal justice grants management people at TN OCJP. We are helping develop program designs, program abstracts and performance standards for multi-jurisdictional drug & violent crime task forces (DTFs); a performance measurement approach for DTFs; program standards and measures for drug courts; and an online grant application system for Byrne/JAG grant applications. This is a major effort.

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Designing Model Programs for Rape Prevention and Education, Developing Measures for Outcome Evaluation, and Collecting Evaluation Data (2003-'04 and 2006-'07) Tennessee Department of Health, Community Violence Prevention: We are facilitating a strategic planning process to build the program design and evaluation framework to align TN with CDC's program goals and national "standards" for RPE. We're helping DoH equip itself with data and data collection systems for analyzing the impacts of its projects. That has involved

helping Rape Prevention Education agencies and county public health educators develop Logic Models and uniform measures of outcome.

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Strategic Planning for Victim Services Results (2006): HODAC, Inc. In August 2006 we facilitated a training and technical assistance session to engage the agency's staff and leadership in refining its program designs and its evaluation framework. The three-day session prepared HODAC for evaluating its accomplishment of its VOCA and VAWA and primary prevention program goals. We will be available to help HODAC revise its data collection and reporting systems as needed.

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Strategic Planning for Victim Services Results (2006) Shelby County Domestic Violence Council: In 2006 we planned a strategic planning session to engage the council's staff and board in refining its program design, its action plans for improvement and its evaluation framework. The session will help the board gain momentum on the project's mission, and will prepare working committees for action steps to achieve its VOCA program goals. We will continue to be available to help DVC implement its plan as needed.

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Strategic Planning for Victim Compensation Program Results (2006) Georgia Criminal Justice Coordinating Council: In September 2006 we conducted a strategic planning session to engage the program's staff and leadership in clarifying its program design, its intended outcome measures, its action plans for improvement and its evaluation framework. The session helped the program maintain momentum on achieving the project's mission, and prepared work teams for action steps to achieve its program goals. We will help the VCP as needed.

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Outcome-Oriented Program Designs and Measurement Workshops (2006): NOVA, NAVAA, GNEA, NACVCB: We have facilitated advanced level workshops on outcome measurement and data collection for five consecutive annual national conferences for the National Organization for Victim Assistance (NOVA). These sessions are always among NOVA's highest rated workshops, averaging over 94% in participant ratings for five years running. We have presented on outcomes measurement at NAVAA national conferences, and once again are scheduled to lead a new workshop on online grant application systems and on VOCA outcomes for the NAVAA conference in Rhode Island in October 2006. In 2005 we led three workshops for members of the Georgia Network to End Sexual Assault (GNEA), focused on outcome-oriented program design and outcome evaluation. These sessions were designed to help the executive directors of ten agencies to prepare their staffs for new CDC designs for the Rape Prevention Education grants and for eventual Georgia VOCA and VAWA outcome evaluation. In 2006 we facilitated two workshops for the Southern Regional Conference of the National Association of Crime Victim Compensation Boards (NACVCB). One was on client satisfaction survey methodologies, and the other was on strategic direction-setting for state Victim Compensation programs.

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Designing Model Programs for Victim Services Agencies, Developing Measures for Outcome Evaluation, and Collecting Evaluation Data (2006-'07) Georgia Criminal Justice Coordinating Council: We will soon be facilitating a strategic planning process to engage the state's provider agencies in building a system of logical program designs and an evaluation framework that will prepare Georgia for evaluating accomplishment of its VOCA and VAWA program goals. We will be helping CJCC equip itself with data and data collection systems for analyzing the results of its funded projects. This will essentially replicate the first year or two of Tennessee's measurement work.

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Project Experience

RECENT PAST

Strategic Planning, Training Needs Analysis, Curriculum Planning and Curriculum Development for the Georgia State Victims Assistance Academy (2003-'04 – 2005-'06) Georgia Criminal Justice Coordinating Council: We helped CJCC and its justice system

partners¹ plan, design and deliver a state academy for victim assistance professionals. This consortium has assessed training needs, designed and developed curriculum, trained trainers, implemented the academy twice, and published a comprehensive evaluation report. This approach and its major deliverables are considered by the federal Office for Victims of Crime (OVC) to be models for other states to emulate when starting a state academy of their own.

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VOCA Data Collection and Outcome Measures Project (2003-2004) National Association of Victim Assistance Administrators (NAVAA): Performance Vistas were a consulting partner with NAVAA during its study for the Justice Department's Office for Victims of Crime (OVC). We helped NAVAA prepare recommendations for revising OVC's data collection system for state VOCA grants, including the development of outcome indicators and measures. We consulted on the design of the project and delivered presentations on performance measurement and victim outcomes in New Orleans in 2003. We also presented to state VOCA administrators at the VOCA National Training Conference. We analyzed 30 states' approaches to measuring outcomes for NAVAA.

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Linking Neighborhoods to Comprehensive Services Project (2004) Shelby County Government Crime Victims Center (CVC/LNCS Project): We are a consulting partner with CVC. The Center hosts one of five national crime reduction demonstration projects for the Office for Victims of Crime (OVC). Its purpose is to develop a strategic partnership among diverse participants in a high crime neighborhood, Hickory Hill. We conducted annual staff retreats for the agency, and facilitated a Board strategic planning session in March

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¹ The Georgia team includes law enforcement, prosecutors, practitioners and policy makers (sexual assault, domestic violence, child abuse, elder abuse, homicide and other violent crime). The Georgia College & State University participated, and hosted the academy in Milledgeville. Academy began June '05; year 2 was June '06.